

Task Instructions

This set of instructions is meant to guide your usage of the SCE Energy Management System prototype as you participate in this study. The development of this system depends on your input, please complete each of the tasks and write down your answers in the spaces provided. Once the tasks have been completed please answer the Concluding Questions in the final part of this instruction sheet. If you are having difficulty, please ask the experimenter presently conducting this study for assistance.

User tasks

Click on to the tab that says “My Energy Usage”
Ensure that the Page displayed “Usage Overview” (if the page does not display this, click on the “Usage Overview” option)

Task1:

Observe the “Usage Overview” page and insure that the daily tab is selected. Find the following information and write down your answers in the space provided. If you cannot find an item please write “could not find”:

1. For what years is the energy data show on the graph?
2. what is the highest usage value?
3. what is the second highest?
4. what is the user target usage value?
5. which of the 3 energy rates are highest?

Task 2:

Click on the “Weekly Tab” Find the following information and write down your answers in the space provided. If you cannot find an item please write “could not find”:

1. For what years is the energy data show on the graph?
2. what is the highest usage value?

3. what is the second highest?
4. what is the user target usage value?
5. which of the 3 energy rates are highest?

Task 3:

Click on “Usage management” option.
Write down the following information:

1. Energy Usage goal value
2. Actual Usage value

Where did you first see this information? (circle one) animated toolbar textbox

Task 4:

Use the animated toolbar to change the usage goal by manipulating the slider.
What value did you choose?

Task 5:

Click on the “Set My Goal” button.

What value did the automatic calculator set?

Did this value meet your expectations?

Concluding Questions

Please answer the following questions to the best of your ability. If you require additional space please use the back of this sheet.

1. Was the energy usage information displayed in a clear manner?
2. Did you find any of the tasks difficult to accomplish? If so please explain the difficulty you encountered.
3. What did you like about the system?
4. What did you not like about the system?
5. Do you feel there were any concerns you have as a customer that the system did not address? If so, please explain.
6. Please describe how you feel the system might be improved.