

Questionnaire

(This information is for the purposes of conducting a usability study. It will not be made public)

1. Name: _____

2. Highest Grade Level Completed (circle one): Elementary Middle School High School
College Graduate Post-Graduate

3. Do you own a computer? YES NO

4. Do you own your own home/condominium? YES NO
 - a. If you answered NO above, do you pay for your own energy bill? YES NO

5. Familiarity with the Internet: Basic Intermediate Power User Expert

6. How often do you go online? (circle one)
 - a. Many times per day
 - b. Once a day
 - c. Once every few days
 - d. Once a week
 - e. Less than once a week

7. Age Group: 18-24 25-34 35-44 45-55 56-65 over 65

8. Gender: Female Male

9. Do you pay your bills online? Yes No if No please give a brief explanation why not

10. Please circle the choice that best matches your degree of familiarity with environmental issues:

Somewhat familiar

Moderately Familiar

Very Familiar

11. How familiar are you with the charges and rates on your energy bill?

Somewhat familiar

Moderately Familiar

Very familiar